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Figures and names.

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## Board of Directors.



Jean-François Roth President Switzerland Tourism, President Switzerland's French-speaking Radio and TV (RTSR)



**Peter Vollmer, Dr.** Vice President Switzerland Tourism



Catherine Mühlemann Co-Owner of Andmann Media Holding

GmbH, Media Entrepreneur and Executive Board Member



Jeannine Pilloud Head of Passenger Traffic Division Swiss Federal Railways SBB Member of the Management Board



**Isabelle Aubert** General Site Manager EPFL, Ecole Polytechnique Fédérale de Lausanne (EPFL) † 23.11.2012



**Guglielmo L. Brentel** President hotelleriesuisse, hotelier



**Casimir Platzer** Board of Directors GastroSuisse, Vice President International Hotel & Restaurant Association



Marco Solari President Ticino Turismo, President International Film Festival Locarno



**Jean-Michel Cina** Minister of Economy, Energy and Spatial Development, Canton of Valais



**Urs W. Studer** Ex Mayor of Lucerne



**Peter Keller, Prof. Hon.** Business and Economic Faculty (HEC), University of Lausanne



Paul Kurrus President AEROSUISSE



Hansjörg Trachsel Member of the Government Council (GR), Head of Department of Economy and Social Services, Canton of Graubünden

### In memory of Isabelle Aubert

On 23 November 2012, Isabelle Aubert died at the age of 43. She was a member of Switzerland Tourism's board of directors from December 2007 to November 2012. She was also General Site Manager at the École Polytechnique Fédérale in Lausanne (EPFL) for four years, and before that General Manager at the Centre International de Conférences in Geneva (CICG) for five years. Switzerland Tourism's board of directors and members of staff are deeply saddened by her loss, and cherish her memory.

### Executive Board.



Jürg Schmid CEO



**Urs Eberhard** Executive Vice President, **Director Markets & Meetings** 



Marketing Production, Brand Management & Sponsorships Leaving as at 30.11.2012



**Marc Isenring** Finances, Controlling, Human Resources, Infrastructure & IT



**Michel Ferla** Executive Vice President, Director Europe West



Martin Nydegger **Business Development** 

**Rafael Enzler** 



Daniela Bär International Media & Corporate Communication



**Nicole Diermeier** Marketing



**Thomas Winkler** Portal Management & eMarketing

## International Marketing Management Team (MMT).

The MMT guarantees the integration of the markets and of relevant departments into the strategic planning of the worldwide tourism marketing.

Barbra Steuri-Albrecht

Head of product marketing Meetings & Incentives

Simon Bosshart Director Asia-Pacific

**Corinne Genoud** Country Manager Netherlands

Alex Herrmann Director Americas

**Dominic Keller** Country Manager Switzerland Jörg Krebs Director IMEA (India, Middle East, Africa)

Marcelline Kuonen Country Manager United Kingdom & Ireland

Christina Marzluff Director Central & Eastern Europe

Tiziano Pelli Country Manager Italy

Federico Sommaruga Director Emerging Markets & Special Projects

Head "Fairs & Events"

Werner Kehrli

## Switzerland Tourism Council.

Hans Amacker CEO Rhaetian Railway

Kathrin Amacker, Dr

Head of Group Communications Swisscom

Isabelle Aubert General Site Manager EPFL, Ecole Polytechnique Fédérale de Lausanne (EPFL) † 23.11.2012

**Guglielmo L. Brentel** Board of Directors Switzerland Tourism, President hotelleriesuisse, hotelier

Manu Broccard Director Swiss School of Tourism EST // University of Applied Sciences Western Switzerland

**Aymo Brunetti, Prof. Dr** Head of the Center for Regional Economic Development (CRED), University of Bern

Martin Bütikofer Director Swiss Museum of Transport

Bernhard Christen Head of Corp. Brand & Communication Management, Ricola AG Hans-Ruedi Christen CEO Chocolat Frey AG

Jean-Michel Cina Board of Directors Switzerland Tourism, Minister of Economy, Energy and Spatial Development, Canton of Valais

Robert Deillon CEO Geneva International Airport

David Escher, Dr CEO Switzerland Cheese Marketing AG

**Elia Frapolli** Director Ticino Turismo

**Fredi Gmür** CEO Swiss Youth Hostels, President Non-hotel accommodation Switzerland

Christoph Juen, Dr CEO hotelleriesuisse

**Richard Kämpf** Head of Tourism Affairs, State Secretariat for Economic Affairs SECO

## Switzerland Tourism Council.

### Heinz Karrer

CEO Axpo

### Peter Keller, Prof. Hon.

Board of Directors Switzerland Tourism, Business and Economic Faculty (HEC), University of Lausanne

Thomas E. Kern CEO Flughafen Zürich AG

Paul Kurrus President AEROSUISSE

**Bernhard Kuster, Dr** Director GastroSuisse

### Christian Laesser, Prof. Dr

Director Institute for Systemic Management and Public Governance, Research Center Tourism and Transport, University of St. Gallen

**Pius Landolt** Delegate of the Mayor's Office, City of Zürich

Sven Lareida Head of Partnership Marketing, Swiss International Air Lines Ltd.

Mario Lütolf Managing Director Swiss Tourism Federation (STV-FST)

Michael Maeder CEO STC Switzerland Travel Centre AG

Andreas Meyer CEO Swiss Federal Railways SBB

### Catherine Mühlemann

Board of Directors Switzerland Tourism, Co-Owner of Andmann Media Holding GmbH, Media Entrepreneur and Executive Board Member

Peter Niederhauser CEO Hallwag Kümmerly + Frey AG

Beat Niedermann Director, Corporate & Institutional Clients, UBS AG

**Casimir Platzer** Board of Directors GastroSuisse, Vice President International Hotel & Restaurant Association

### Jeannine Pilloud

Head of Passenger Traffic Division Swiss Federal Railways SBB Member of the Management Board

### **Ernst Risch**

Managing Director Liechtenstein Tourism

### Jean-François Roth

President Switzerland Tourism, President Switzerland's French-speaking Radio and TV (RTSR)

### Carlos Sardinha

Managing Director Europcar AMAG Services AG

### Bruno Sauter

Deputy Minister of the Department for Economy and Labour, Canton of Zürich

### Rolf Schafroth

CEO Global Travel Services Division, Member of the Executive Board, Kuoni Travel Holding Ltd.

### Marco Solari

Board of Directors Switzerland Tourism, President Ticino Turismo, President International Film Festival Locarno

### Ueli Stückelberger

Director Public Transport Association and Swiss Cableways

### Urs W. Studer

Board of Directors Switzerland Tourism, ex Mayor of Lucerne

### Hansjörg Trachsel

Board of Directors Switzerland Tourism, Member of the Government Council (GR), Head of Department of Economy and Social Services, Canton of Graubünden

### Martin Tritten

Head of Tourism Department, beco Bernese Economy, Department of Economy, Canton of Bern

### Peter Vollmer, Dr Vice President Switzerland Tourism

Hans-Martin Wahlen Delegate of the Board of Directors / CEO Kambly SA

Andreas Willich Head of passenger traffic BLS AG

Guido Zumbühl CEO Bucherer AG

## Balance Sheet 2012.

	Balance sheet	Balance sheet
1. Assets.	31.12.2012	31.12.2011
	CHF	CHF
Ourseast and a sector		
Current assets		
1.1 Liquid assets Cash on hand	42 464.44	58 094.01
Postal accounts	357 750.11	300 315.74
Bank accounts	13 129 018.98	14 465 493.07
Total liquid assets	13 529 233.53	14 823 902.82
1.2 Accounts receivable		
1.2.1 Receivables from sale of goods and services	2 603 075.56	3 439 339.06
1.2.2 Other short-term accounts receivable	-	
Guarantee obligations, advances, prepayments	57 719.57	61 282.44
Public institutions	475 961.95	505 692.53
Others	1 203 339.57	1 343 864.72
Bad debt provision	-157 000.00	-192 000.00
Total accounts receivable	4 183 096.65	5 158 178.75
1.3 Stock and work in progress		
Stock and work in progress	225 537.40	209 148.63
Total stock and work in progress	225 537.40	209 148.63
1.4 Prepaid expenses	_	
Accruals and deferrals, federal contribution to impulse programme 2012/13	1 582 638.23	0.00
Prepaid expenses	1 782 452.50	705 389.58
Total prepaid expenses	3 365 090.73	705 389.58
Total current assets	21 302 958.31	20 896 619.78
Fixed assets		
1.5 Financial assets		
Participations	1 226 504.00	1 762 504.00
Long-term receivables to third parties	413 402.15	345 623.84
Total financial assets	1 639 906.15	2 108 127.84
1.6 Tangible assets		
Office equipment, office machinery	400 324.84	313 971.24
IT equipment	281 262.65	252 879.60
Infrastructure for presentations	622 710.37	888 171.73
Total tangible assets	1 304 297.86	1 455 022.57
1.7 Fixed assets real estate		
Real estate	7 341 034.11	7 549 159.11
Total fixed assets real estate	7 341 034.11	7 549 159.11
Total fixed assets	10 285 238.12	11 112 309.52
Total assets	31 588 196.43	32 008 929.30

## The figures.

## Balance Sheet 2012.

2. l	_iabilities and owners' equity.	Balance sheet 31.12.2012 CHF	Balance sheet 31.12.2011 CHF
Liabil	ities		
2.1	Short-term liabilities		
2.1.1	Short-term liabilities/accounts payable	7 432 530.46	6 687 789.29
2.1.2	Other short-term liabilities		
	Public institutions	691 046.77	816 660.96
	Third parties	1 941 856.13	2 564 262.28
	Pension funds	259 625.61	240 572.49
	Total short-term liabilities	10 325 058.97	10 309 285.02
2.2	Deferred credits to income/short-term provisions		
	Deferred credits to income	1 082 645.77	1 828 127.12
	Personnel provisions	1 219 793.06	1 144 055.06
	Federal impulse contribution provision 2011/12	0.00	2 260 000.00
	Marketing activities, following year	5 241 681.00	4 172 947.00
	Total deferred credits to income/short-term provisions	7 544 119.83	9 405 129.18
2.3	Long-term liabilities		
2.3.1	Long-term financial liabilities		
	Third parties	0.00	0.00
2.3.2	Long-term provisions		
	IT equipment	312 100.00	312 100.00
	Renovation of real estate Paris	200 000.00	200 000.00
	Conversion of rented premises/chattels	509 900.00	509 900.00
	Others	1 859 637.05	1 962 058.04
	Extraordinary events Destination Switzerland	4 453 200.00	3 253 200.00
	Reserve for staff terminations	877 743.76	833 975.37
2.3.3	Unrelated liabilities		
	Real estate Paris	3 926 865.45	3 678 785.69
	Total long-term liabilities	12 139 446.26	10 750 019.10
	Total liabilities	30 008 625.06	30 464 433.30
Owne	rs' equity		
2.4	Capital as of 1.1.2012/2011	1 544 496.00	1 498 498.47
	Reduced expenditure	35 075.37	45 997.53
	Total owners' equity	1 579 571.37	1 544 496.00
Total	liabilities and owners' equity	31 588 196.43	32 008 929.30

## Profit and Loss Account 2012.

2	Income.	Budget	Account	Account
J.	Income.	2012	2012	2011
		CHF	CHF	CHF
Oper	ating income			
3.1	Members' contributions			
0.1	Swiss Confederation	51 443 000	51 442 600.00	47 043 800.00
	Federal contribution to impulse programme 2011/2012	0.00	2 260 000.00	9 740 000.00
	Federal contribution to impulse programme 2017/2012	8 325 000	8 325 000.00	9740 000.00
	Federal contribution to impulse programme 2012, summer share	0.00	1 582 638.23	0.00
	Switzerland Tourism Council	967 500	905 000.00	905 000.00
		907 500	905 000.00	905 000.00
	Other members (cantons, communities, other tourism	1 000 000	1 400 100 00	1 407 140 00
	contributors, commerce interests, firms, organisations)	1 300 000	1 460 180.00	1 467 140.00
	Voluntary contributions	0.00	0.00	410.00
	Total members' contributions	62 035 500	65 975 418.23	59 156 350.00
3.2	Miscellaneous income	100 000	199 402.11	322 149.35
3.3	Financial income	29 488	223 016.31	474 879.78
3.4	Expenses charged to third parties			
	Income from personnel expenses charged to third parties	1 080 200	1 030 838.12	1 104 708.29
	Income from operating expenses charged to third parties	268 602	293 542.49	263 437.60
	Total expenses charged to third parties	1 348 802	1 324 380.61	1 368 145.89
	Total operating income	63 513 790	67 722 217.26	61 321 525.02
Mark	eting income			
3.5	Sponsorship marketing	8 962 000	9 437 330.99	7 985 180.34
3.6	Marketing income impulse programme	810 000	924 712.14	2 105 980.01
3.7	Other marketing income	25 000 000	24 731 539.48	24 383 002.84
	Total marketing income	34 772 000	35 093 582.61	34 474 163.19
Extra	ordinary and third party income			
3.8	Extraordinary and third party income	0.00	0.00	0.00
3.9	Income from assets	0.00	0.00	0.00
3.10	Third party income real estate	1 114 958	1 237 599.13	1 311 766.94
	Total extraordinary and third party income	1 114 958	1 237 599.13	1 311 766.94
3.11	Additional expenditure/funds	0.00	0.00	0.00
Total	income	99 400 748	104 053 399.00	97 107 455.15

# The figures.

## Profit and Loss Account 2012.

4.	Expenses.	Budget 2012 CHF	Account 2012 CHF	Account 2011 CHF
		_		
	teting expenses	50 500 000	50 040 404 04	55 000 440 70
4.1	Expenses from marketing	59 582 000	58 943 121.04	55 230 449.72
4.2	Expenses from marketing impulse programme	9 135 000	13 092 350.37	11 845 980.01
	Total expenses from marketing	68 717 000	72 035 471.41	67 076 429.73
4.3	Personnel expenses for marketing			
	Salaries	 18 151 107	18 739 738.37	17 830 221.98
	Social security	3 552 443	3 534 817.95	3 387 057.88
	Total personnel expenses for marketing	21 703 550	22 274 556.32	21 217 279.86
	Total marketing expenses	90 420 550	94 310 027.73	88 293 709.59
Oper	rating expenses			
4.4	Personnel expenses – operational			
	Salaries	1 661 000	1 750 957.00	1 680 780.00
	Social security	345 000	356 247.00	340 607.00
	Total personnel expenses – operational	2 006 000	2 107 204.00	2 021 387.00
4.5	Secondary personnel costs			
4.0	Staff training and continuing education		241 450.37	215 338.48
	Transfers and staff recruiting	250 000	257 611.23	226 783.73
	Vacation/overtime not yet compensated (adjustment)	0.00	87 638.00	33 228.00
	Travel and representation expenses	310 341	342 570.37	291 428.12
	Other personnel expenses	172 323	210 010.69	226 884.76
	Total secondary personnel costs	1 032 664	1 139 280.66	993 663.09
4.6	Other operating expenditure			
4.0	Premises	2 839 826	2 926 670.80	2 819 763.92
	Administration	1 153 908	1 295 485.58	1 152 273.23
	Public bodies	220 840	225 224.34	180 620.75
	Other operating expenditure	85 424	95 570.44	100 752.43
	Total other operating expenditure	4 299 997	4 542 951.16	4 253 410.33
4.7	Miscellaneous expenses inc. bad debt	10 000	-29 456.05	21 897.55
4.8	Financial expenses/costs of participation	79 656	557 339.95	24 577.34
4.9	Depreciation on tangible accets			
4.5	Depreciation on tangible assets IT equipment	409 000	293 585.65	279 661.20
	Office equipment, office machinery	147 000	238 064.79	211 288.04
	Total depreciation on tangible assets	556 000	531 650.44	490 949.24
	Total operating expenses	7 984 317	8 848 970.16	7 805 884.55
Extra	aordinary and non-operating expenses			
4.10	Extraordinary and non-operating expenses	0.00	0.00	0.00
4.11	Expenses third party real estate	995 881	859 325.74	961 863.48
	Total extraordinary and non-operating expenses	995 881	859 325.74	961 863.48
4.12	Reduced expenditure	0.00	35 075.37	45 997.53
Total	expenses	99 400 748	104 053 399.00	97 107 455.15

## Notes to 2012 Financial Statements.

#### Accounting principles

As a public corporation Switzerland Tourism maintains and presents its accounts in accordance with §957 ff. of the Swiss Code of Obligations (CO) and the applicable provisions of Swiss stock corporation law (§662a ff. CO). Switzerland Tourism is liable for its liabilities to the extent of its assets in accordance with §21 of the organisational charter.

#### **IKS risk assessment**

Switzerland Tourism has updated and documented the company risk assessment in the framework of the existing risk management process. This covers all risks that could have a substantial influence on the assessment of the financial statements. Risks are continually monitored and controlled with risk management procedures defined in the framework of the risk management process. The results of this monitoring and control can be seen in the Administration Manual and in the Internal Control System (IKS) folder.

	2012 CHF	2011 CHF
Pension fund liabilities		
Short-term liabilities towards domestic and foreign pension funds	260 000	241 000
Fire insurance, tangible property		
Chattels	2 200 000	2 200 000
Mailing house warehouse/trade fair stand	3 600 000	3 600 000
IT equipment	749 000	749 000
Property (Paris property)	p.M.	p.M.
Assets pledged for own liabilities		
UBS – credit line (current account)	2 000 000	2 000 000
CS – credit line (current account)	2 000 000	2 000 000
Depreciation on tangible assets		
Depreciation for infrastructure appearances (trade show stand and snow globe), web and		
mailing-house servers is included under "Expenses from marketing".	329 082	369 860
Beteiligungen		
STC Switzerland Travel Centre AG Zürich/London – Share capital	5 250 000	5 250 000
ST holding	33 %	33 %
Swiss Travel System AG, Zürich – Share capital	300 000	300 000
ST holding	10 %	10%
Accounts receivable/payable vis-à-vis STC Switzerland Travel Centre AG		
The balance sheet contains the following credit/liability items:	1.5.40	
1.2.1 Debitors	4 542	
2.1.1 Creditors	91 607	48 864
Paris property account	4 007 500	1 011 707
	1 237 599	1 311 767
Expenditure of which buildings depreciation	<u>859 326</u> 208 000	961 863
Profit	378 273	349 904
Leasing liabilities		
Total leasing liabilities	33 144	32 229
Amortisation of undisclosed reserves	0	2 204 548
Net amortisation of undisclosed reserves for the fiscal year		2 204 546
Off-balance-sheet transactions	10 750	
Positive replacement cost of forward foreign exchange contracts	43 750	672 158
Negative replacement cost of forward foreign exchange contracts	<u>-435 477</u> 28 524 061	<u>-21 716</u> 32 737 544
Contract volume	20 324 001	02 101 044
Forward foreign exchange contracts involve the hedging of budgeted expenditure for the following year in foreign currency (EUR, USD, GBP, JPY, AED, AUD, RUB).		
Tokyo deposit		
Rental guarantee for nine months' rental of office in Tokyo JPY 12 258 000	0	148 971
Deviations from principles according to §662a par. 3 CO		

For the sake of greater transparency, the presentation and breakdown of the balance sheet and of the profit and loss accounts for the reporting period and the preceding year have been adjusted (member contributions).

## The auditors.

### Chairman

Daniel Anliker Partner, Audit expert PricewaterhouseCoopers AG, Zürich

### Members

Patrick Balkanyi Partner, Audit expert PricewaterhouseCoopers AG, Zürich

### **Daniel Ketterer**

Partner, Audit expert PricewaterhouseCoopers AG, Zürich

### Alternate members

**Gerhard Siegrist** Partner, Audit expert PricewaterhouseCoopers AG, Zürich

### Roger Kunz

Partner, Audit expert PricewaterhouseCoopers AG, Zürich

## The figures.

## Report of the Statutory Auditors.

### Report of the statutory auditor on the financial statements

As statutory auditor, we have audited the financial statements of Switzerland Tourism, which comprise the balance sheet, income statement and notes (pages 52 to 56), for the year ended 31 December 2012.

### **Board of Directors' responsibility**

The Board of Directors is responsible for the preparation of the financial statements in accordance with the requirements of Swiss law and the company's articles of incorporation. This responsibility includes designing, implementing and maintaining an internal control system relevant to the preparation of financial statements that are free from material misstatement. whether due to fraud or error. The Board of Directors is further responsible for selecting and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

### Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. Our assessment is based on the comprehensive audit carried out by PricewaterhouseCoopers AG and their report as delivered to the auditors. Their audit was conducted in accordance with Swiss law and Swiss Auditing Standards. Those standards require that an audit is planned and performed to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers the internal control system relevant to the entity's preparation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control system. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the financial statements for the year ended 31 December 2012 comply with Swiss law and the company's articles of incorporation.

### **Report on other legal requirements**

We confirm that we meet the legal requirements on licensing according to the Auditor Oversight Act (AOA) and independence (article 69b paragraph 3 CC in connection with article 728 CO) and that there are no circumstances incompatible with our independence.

In accordance with article 69b paragraph 3 CC in connection with article 728a paragraph 1 item 3 CO and Swiss Auditing Standard 890, we confirm that an internal control system exists which has been designed for the preparation of financial statements according to the instructions of the Board of Directors.

We recommend that the financial statements submitted to you be approved.

### The auditors

Daniel Anliker Audit expert Chief auditor

### Patrick Balkanyi

Audit expert Member

### **Daniel Ketterer**

Audit expert Member

Zürich, 14 March 2013