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Interview with Swiss Federal Railways (SBB) director-general **Benedikt Weibel** 

# The Swiss railways set their points for the future

Swiss Review: In 1997 the Swiss rail- But in spite of that, with a turnover of history with 150 different events. chief, expect to gain from the anni- tions? versary?

system is doing and how this incredible network came into being. Looking back of those who visit the events. over the years we see that some problems recur. The lines through the Alps were just as controversial in the past as they are today. The creation of the Swiss railway network was a gigantic step forward in the age of manufacturing and to have the best railway network in the communications.

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Exklusiv: Sportklasse.

ways will be celebrating 150 years of Sfr. 3.7 billion in 1996, you still had a deficit of Sfr. 293 million. Can the What do you, as a senior transport railways really afford these celebra-

Thanks to intense lobbying our budget Benedikt Weibel: Throughout 1997 we of about Sfr. 20 million will be covered want to show what our public transport by sponsors. And naturally we hope to make a profit from the extra travelling

> Every Swiss travels an average of 40 times a year by train and covers 1,762 km. This is by far the highest railway figure in Europe. The SBB even claims world. Is that true?

No other country has a timetable which The success of the railways is obvious. is as regular and as dense as ours, nowhere else can you get to such remote regions of the country by buying a train ticket. It is a great advantage which, thanks to federalism, we have inherited with our history.

> The Swiss railway network is over 5,000 km long. 3,000 km are SBB, while the rest belongs to 56 private railway companies. Where does the future lie?

> The SBB carries 90% of the traffic. And one thing must be added. The private railways do not belong to individuals, but to cantonal and municipal authorities. But the real competition will come from outside as we open up our track to foreign railway companies.

Holland, Germany, Austria and Italy are still threatening to route traffic round Switzerland. Could our country isolated become from other rail networks? We consider opening

up as a fact, and we are working on it. If Switzerland should be isolated from the EU, that would be not only an economic



on petrol of five cents per gallon. If we

took the risk of privatising the form of

transport most used by commuters, our

economy would suffer an immense set-

So it is unthinkable that the SBB,

which was founded in 1902, should

Yes, because without subsidies no rail-

Today people want to travel in com-

fort. In Germany, for example, there

are InterCity trains where second

class is more comfortable than our

first. Is the division into classes not

system. Admittedly the German IC

flagships look splendid. But our average

standard is higher. In addition, with the

new double-decker trains we can carry

1,400 more passengers at once. The

German figure is only a little over half,

and that increases the cost of each seat.

back.

ever be privatised?

ways could exist.

out-of-date?

places?

but also a political disaster. This is not a matter for the SBB, however, it is up to the politicians.

The SBB is still steaming ahead. From June the number of kilometres travelled by Swiss trains will rise by 4,000 a year. Why are you still expanding, when countries like the United States and Canada are closing unprofitable lines?

The expansion has nothing to do with the anniversary, it is part of the Railway 2000 project. As to overseas countries, the USA and Canada left railways to the free market. This meant that lines simply disappeared because of the cost. In Los Angeles rail is coming back, and



about the network, not the SBB. But ex- ported through the Alps. How can the periments have shown that it is not a question of rail or bus being cheaper. Usually both cost about the same. Our motto for saving is to make the existing infrastructure more efficient.

In what ways are you trying to increase the attraction of the SBB? By having trains every half hour from Geneva to St. Gall, and by getting new trains onto the main lines. All with the slogan "more often, quicker, more direct".

For decades the railways were the embodiment of punctuality. Now passengers often complain about late trains. Should this not be dealt with before even more passengers get their cars out?

Punctuality is a permanent problem. Our network is so heavily used that we are always near capacity. The tiniest delay can lead to many trains coming in late. We had a lot of problems in this area at the end of last year. But things have now returned to normal

Small stations are being closed, it now costs money to make telephone enquiries, machines are replacing ticket inspectors, a central rather than a local office sells tickets - are you not And how will the new trans-Alpine worried that the railways are losing lines be financed? their soul?

personal contact is like a mountaineer of three to five centimes per litre, a tax sticking to his grandfather's boots. The on heavy vehicles crossing the Alps, fact is that we have entered a different and even then we will have to take on age, as witnessed by the fact that up to debt to the tune of 25%. We are awaiting 30,000 enquiries are made every day on parliament's decisions with the greatest the Internet.

Wage reductions and restructuring are also the order of the day with the SBB. You are going to get rid of 9,000 jobs over ten years. What are No, not at all. Every airline has the class you doing for the welfare of your staff?

> Ours is probably the only company in the world to guarantee the jobs of its staff by contract. We have never made anyone redundant, only changed their functions.

The SBB and the Lötschberg More than half the government sub-Railway want to improve the sidy, between Sfr. 1.5 and Sfr. 2 milservices they provide for lion, is for trains in the remote areas. transporting heavy traffic. How long will Switzerland be able From the year 2000 several to afford little-used lines to isolated hundred thousand heavy Cantonal authorities make decisions trucks will have to be transrailways deal with this problem in technical terms?

By a regular timetable of shuttle trains, by trains twice as long, by good rolling stock, by efficient terminals at home and abroad, by the diversion of some passenger trains.



Benedikt Weibel is aged 50 and possesses a doctorate in business management. In 1978 he became secretary to the chairman of the SBB's Board. He was later promoted to senior management as head of passenger marketing. He has been director-general of the SBB for the last seven years and chairman of the Board for the last four. He is a member of the Social Democratic Party.

We will need a gigantic subsidy. This Someone complaining about loss of will have to be covered by a petrol levy eagerness.

Interview: Alice Baumann



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