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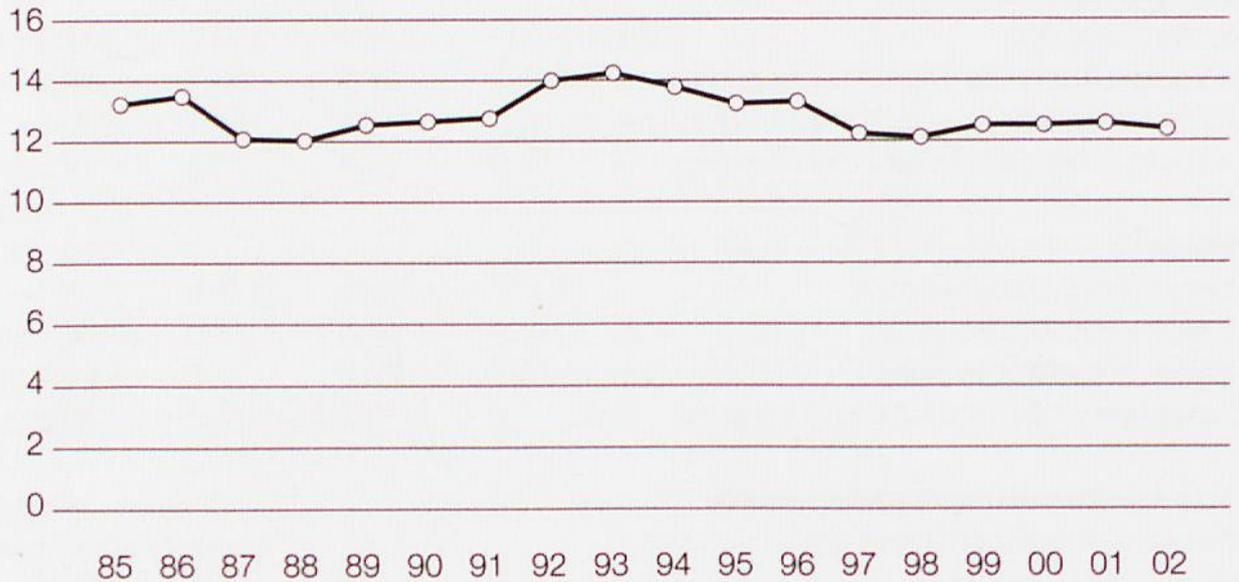
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## Development of fares.

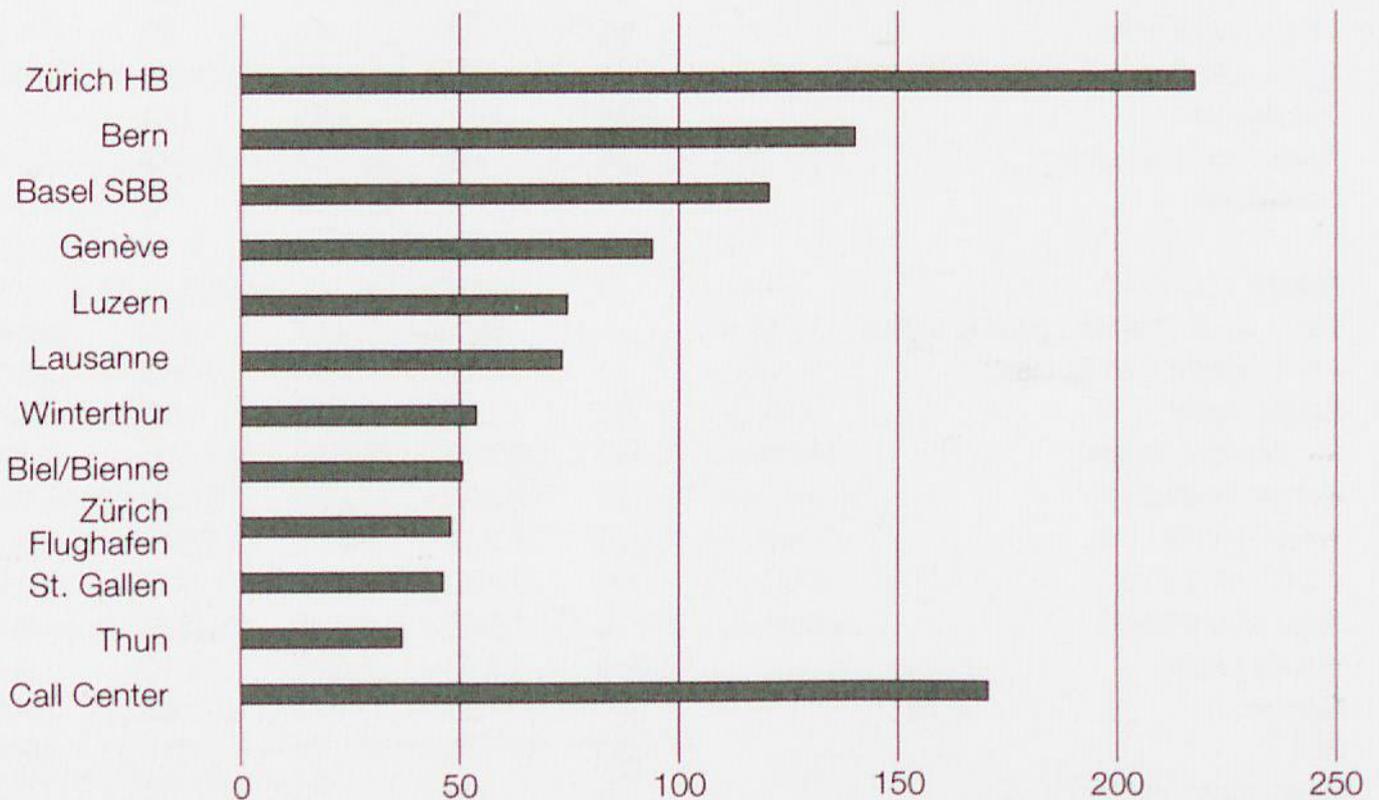
Average nominal income per passenger-km

Cents/pkm



## The biggest railway stations.

Turnover in million CHF



**Financial matters.<sup>1</sup>**

		1999	2000	2001	2002	02-01 ± in %
Operating income	CHF mn	...	2,690.8	2,711.7	2,991.2	10.3
- Traffic revenues		...	1,798.5	1,850.9	1,936.8	4.6
Operating expenses		...	-2,538.1	-2,574.7	-2,817.8	-9.4
Operating result		...	152.7	137.0	173.4	26.6
EBIT		...	181.3	161.5	185.7	15.0
Annual profit		...	67.8	80.4	113.7	41.4
Gross investments		...	...	406.0	1,106.6	172.6

**Productivity, mean values**

Operating expenses per train-km	CHF	...	25.9	25.3	26.8	5.7
Mean number of passengers per train	Number	...	131.2	131.5	135.4	3.0
Passenger-km per staff unit	pkm	...	1.17	1.20	1.23	2.6
Revenue per passenger trip	CHF	5.73	5.61	5.53	5.52	-0.2
Revenue per passenger-km	Cents	12.52	12.54	12.58	12.41	-1.4
Mean travel distance	km	45.72	44.75	43.93	44.48	1.3

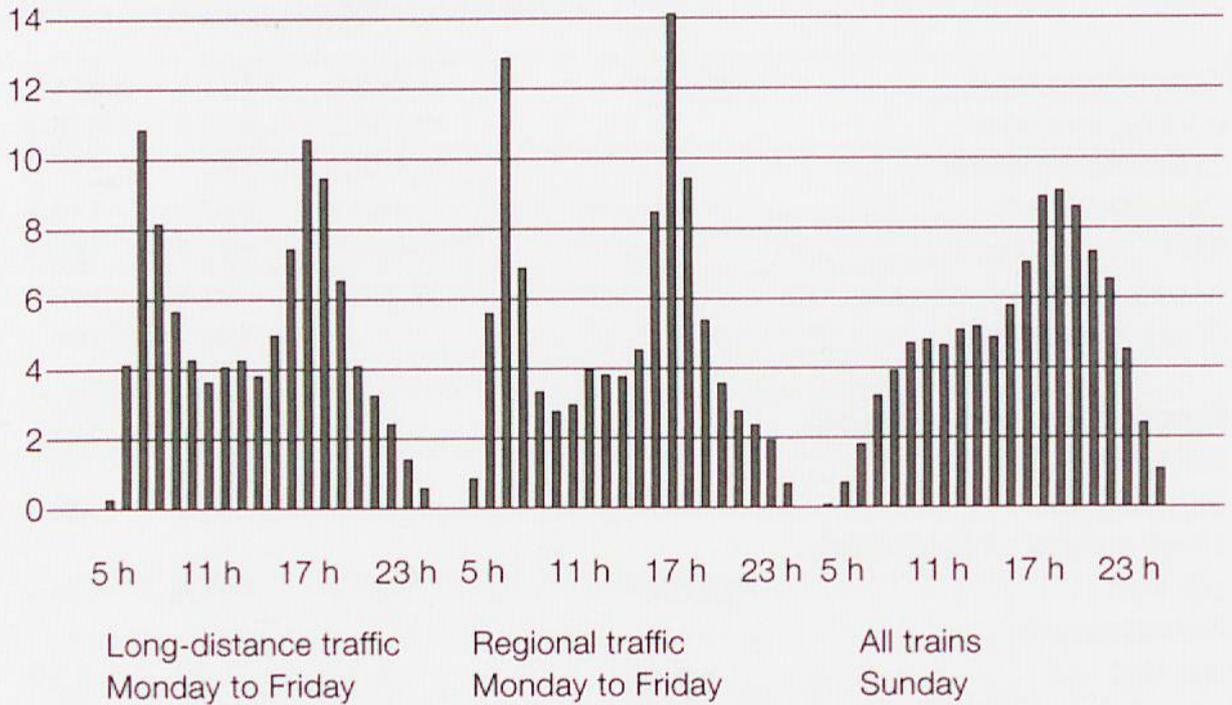
**Regular customers**

Passes and cards in circulation.

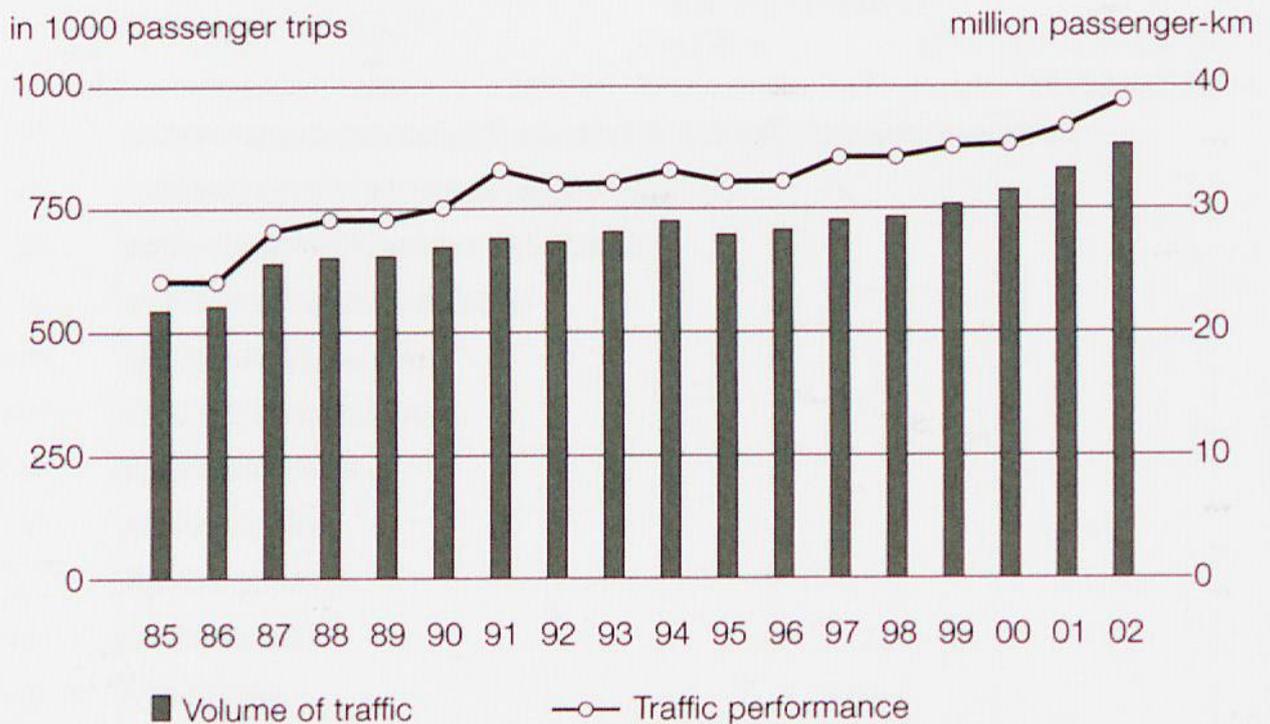
		Average of the year				
-General Abonnements	in 1000	...	226	235	247	5.2
-Half-tax Cards		1,883	1,884	1,965	1,958	-0.4

<sup>1</sup> Segment account. Intra-group revenues and expenses not eliminated.

### Train passenger numbers in the day timeline.



### Mean daily traffic volumes and performances.



## Volume of traffic and traffic performance.

		1999	2000	2001	2002	02-01 ± in %
<b>Passenger trips</b>	mn	275.9	286.8	304.2	320.3	5.3
Domestic traffic		270.6	282.3	299.5	315.8	5.4
- Individual travel		74.3	105.5	107.6	115.1	6.9
- Group travel		5.4	5.7	5.9	7.4	25.4
- Season tickets						
business/touristic travel		88.2	86.0	93.6	106.4	13.6
- Point-to-point season tickets		102.7	85.1	92.4	86.9	-6.0
International traffic		5.3	4.5	4.6	4.5	-2.2
<b>Registered luggage</b>						
Suitcases, bags, skis, etc.	1,000	759	682	621	583	-6.1
Bicycles in self-loading mode		345	363	387	410	5.8
Passenger-kilometres	mn pkm	12,615	12,835	13,365	14,248	6.6

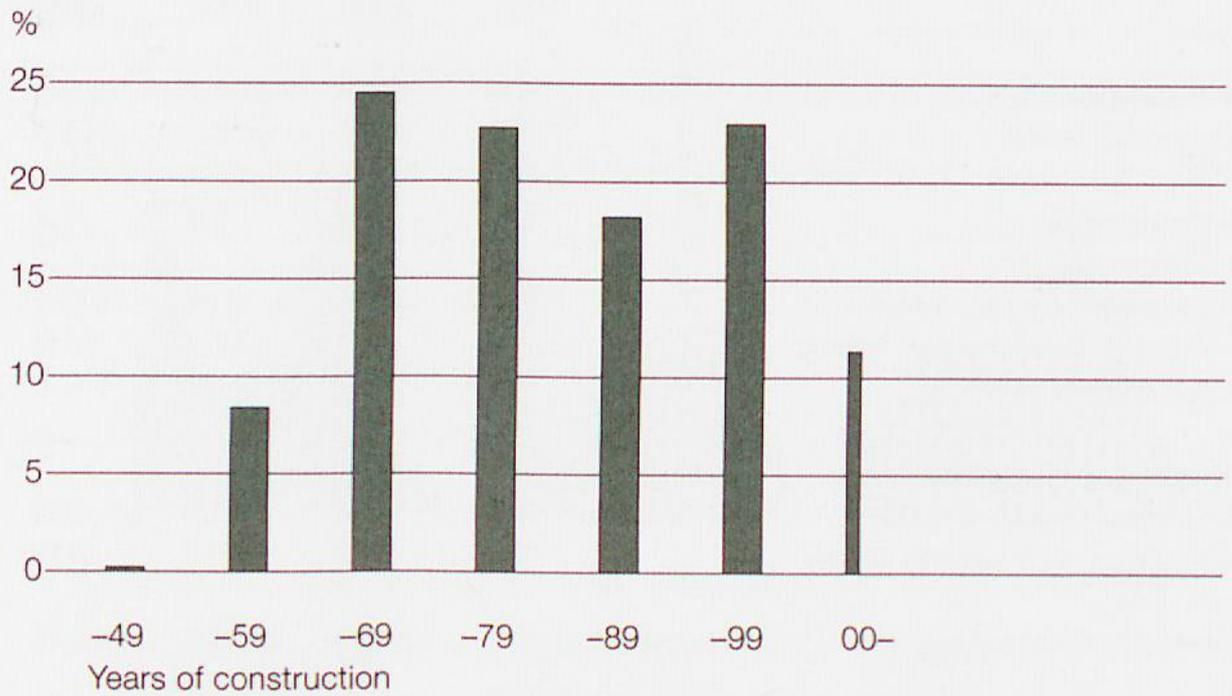
## Operating performances.

Total mileage of passenger trains	mn tr-km	94.8	97.85	101.64	105.23	3.5
- Long-distance traffic		...	46.45	47.77	49.51	3.6
- Regional traffic		...	51.4	53.87	55.72	3.4

## Offer, demand, quality.

Seats offered per train						
- Long-distance traffic	Number	620	628	627	644	2.7
- Regional traffic		325	318	315	322	2.2
Mean seat occupancy rate						
- Long-distance traffic	%	28.2	27.4	27.9	27.7	-0.7
- Regional traffic		17.0	17.4	17.2	17.7	2.9
Punctuality on arrival						
- Trains delayed by ≤ 4 minutes		94	94	95	95	-

### Age structure of passenger cars.



### Average daily mileage of passenger trains.



**Workforce strength, rolling stock quantities.**

	1999	2000	2001	2002	02-01 ± in %
<b>Workforce, annual mean in number of full-time jobs</b>					
Number	8,950	10,945	11,160	11,598	1
Central offices	2	2	757	922	1
Sales, customer service	2	2	1,625	1,776	1
Production	2	2	6,718	6,494	1
- Drivers of line locomotives	2	2	2,243	2,260	1
- Train staff	2	2	1,695	1,645	1
Maintenance	2	2	1,871	1,843	1
- Rolling stock	2	2	1,778	1,731	1
In training <sup>3</sup>	2	2	86	428	1
Other	2	2	103	135	1
					Rating
<b>Vehicles, stock as at 31 December</b>					
					kW/vcl
<b>Traction vehicles</b>	695	708	679	694	...
- Narrow gauge	35	33	33	32	1,900
Line locomotives	306	308	304	322	4,552
Power cars	269	271	262	275	2,012
Shunting locomotives	63	68	60	57	467
- Diesel-powered	10	10	8	7	752
Shunting tractors	57	61	53	40	147
- Diesel-powered	39	42	38	25	133
					Seats/vcl
<b>Passenger cars</b>	4,222	4,125	3,925	3,856	-
<b>SBB-own</b>					
- Narrow gauge	112	97	90	80	-
- Air-conditioned	1,048	1,198	1,375	1,428	-
Double-deck cars	579	582	595	638	-
Pass.cars 1st and 2nd class	3,083	2,983	2,789	2,750	76.8
Dining cars <sup>4</sup>	43	43	37	34	48.8
Couchette/sleeping cars	75	72	69	50	58.6
Driving trailers	445	445	444	444	79.0
Articulated cars	392	390	444	452	62.0
Luggage vans	184	192	142	126	-
<b>Private cars</b>	135	111	121	123	-
					Rating
<b>Among them:</b>					
					kW/vcl
- Tilting trains	1	16	24	24	5,200
- S-Bahn trainsets	133	133	132	132	3,103
- IC double-deck cars	234	237	250	293	-

<sup>1</sup> Due to outsourcings, comparison with previous year is not possible.

<sup>2</sup> Other organisation structure. Not comparable to following years.

<sup>3</sup> From 2001 without occupations recognised by a federal office (newly in login).

<sup>4</sup> Without dining cars ICN and Bistro cars IC2000; with Brünig dining cars and laid up ones.